

045

MP-101

June - Examination 2016

Master of Business Administration - I Year Examination

Management and Organisational Behaviour Paper - MP-101

Time : 3 Hours]

[Max. Marks :- 80

Section - A

8 × 2 = 16

(Very Short Answer Questions)

Note: Answer **all** questions. As per the nature of the question delimit your answer in one words, one sentence or maximum upto 30 word. Each question carries 2 marks.

- 1) (i) Who is the contributor of human relations approach?
- (ii) Define organisation.
- (iii) Explain decentralisation.
- (iv) What is attitude?
- (v) Explain the term 'Learning'.
- (vi) Define group behaviour.
- (vii) What is leadership?
- (viii) Define 'Stress'.

Section - B**4 × 8 = 32**

(Short Answer Questions)

Note: Answer **any four** questions. Each answer should not exceed 200 words. Each question carries 8 marks.

- 2) “Management is the development of people not the direction of things”. Discuss.
- 3) Critically examine the scientific management school of thought.
- 4) Explain the essential elements of planning.
- 5) “Decision making is the primary task of manager”. Discuss the statement with its role in performance of managerial functions.
- 6) Comment on the statement “Organisation need people and people also need organisation”.
- 7) What do you understand by value system? Discuss the classification of values based on the various studies.
- 8) Discuss Herzberg’s Hygiene - Motivation theory.
- 9) Explain the components of organisational culture.

Section - C**2 × 16 = 32**

(Long Answer Questions)

Note: Answer **any two** questions. You have to delimit your each answer maximum upto 500 words. Each question carries 16 marks.

- 10) Distinguish between ‘delegation and decentralisation’. Describe the merits and demerits of centralisation.
- 11) “Learning theory can be used to explain behaviour and to control behaviour.” Explain the validity of the statement.
- 12) Discuss the various measures for resolving organisational conflicts.
- 13) Describe the techniques of organisational development.